

# Contents

<b>Why is visitor safety important?</b>	1
<i>Dr. David Ball</i> <i>Director, Centre for Environmental and Risk Management</i>	
<b>Managing the health and safety of visitors</b>	11
<i>Emily Ramsay</i> <i>Health and Safety Officer, Forest Enterprise</i>	
<b>National Trust policy and practice on visitor safety in the countryside</b>	18
<i>Andrea Beddows</i> <i>Assistant Coast and Countryside Adviser, National Trust</i>	
<b>British Waterways' approach to user safety</b>	24
<i>Mike Barrett</i> <i>Chief Safety Engineer, British Waterways</i>	
<b>Managing visitor safety</b>	31
<i>Sue Cowlin</i> <i>HM Inspector, Health and Safety Executive</i>	
<b>Visitor risk management: Translating theory into practice</b>	38
<i>Jennie Sparkes</i> <i>Visitor Risk Management Specialist, Parks Canada</i>	
<b>Programme</b>	43
<b>List of participants</b>	45

---